

THIRD-LEVEL DOMAIN ANTI-ABUSE POLICY

[Version 1.0, Effective 04 September 2017]

This Third-Level Domain Anti-Abuse Policy (hereinafter, the "Policy") is an integral part of the Third-Level Domain Name Registration Policy published on the Registry Operator's official website at: <http://faitid.org/projects/RU.NET/documents> (hereinafter, the "Registration Policy") which determines the list of potential abuses and violations during registration and/or use of third-level domain names in the Registry Operator's second-level domains specified in the Registration Policy, as well as the terms and procedures for countering abuses and violations and is binding for the Registry Operator, Registrars, Competent Organizations, and Third-level Domain Registrants in the abovementioned second-level domains.

This Policy is aimed at preventing abuses and violations in the use of registered third-level domain names in the Registry Operator's second-level domains, including illegal, malicious, deceptive, or otherwise harmful use for the purpose of conducting illegal activities and/or for other unlawful purposes.

This Policy shall not apply to claims/complaints of rightholders with respect to domain names that fully match and/or coincide with trademarks (service marks), names (trade names), designation of origin, other means of individualization, or other intellectual property of rightholders.

Other terms used in this Policy are defined in the Registration Policy.

1. General provisions

1.1. By registering and using a domain name, the Registrant acknowledges and agrees with the Registration Policy and addenda thereto published on the Registry Operator's website at: <http://faitid.org/projects/RU.NET/documents>.

1.2. Registrant's failure to comply with the requirements and restrictions stated in this Policy and the terms and conditions of the Registration Policy and addenda thereto may be considered an abuse and/or violation that results in consequences contemplated in this Policy.

1.3. If the Registry Operator detects any abuse or violation during registration and/or use of a domain name by the Registrant, the Registry Operator shall be entitled to impose sanctions contemplated in Clause 4.1 hereof on the said domain name.

1.4. If the Registrar detects any abuse or violation specified herein during registration and/or use of a domain name, the Registrar shall be entitled to impose sanctions contemplated in Clause 4.2 hereof on the said domain name at its own discretion.

2. Prohibited ways to use domain names

2.1. The Registrant may not use domain names for the purpose of carrying out activities prohibited by the laws of the Russian Federation, including distribution and promotion of pornographic materials, distribution of information violating the laws of the Russian Federation, including information related to the provision of financial services violating the laws of the Russian Federation and the Bank of Russia's regulations, carrying out extremist activities, as well as activities which are inconsistent with public interest and principles of humanity and morality, or insult human dignity or religious sentiments, and other unlawful activities.

The Registry Operator and/or Registrar shall be entitled to independently determine whether the Registrant's activities violate the laws of the Russian Federation, including the cases not listed in the regulations, and engage relevant Competent Organizations in the inspection.

2.2. The Registrant shall not be obliged to use domain names for the purpose of:

- 2.2.1. willfully distributing, providing, and/or promoting malicious software and/or redirecting users to it in any way;
- 2.2.2. organizing any activities facilitating distribution of malicious software or organizing and/or managing large-scale network attacks (botnets);
- 2.2.3. redirecting users to web pages designed to acquire information about internet users, including, but not limited to, their personal data, banking details, authentication and authorization data, etc. by means of misrepresentation (phishing);
- 2.2.4. carrying out fraudulent activities;
- 2.2.5. carrying out any other activities aimed at disrupting normal operation of components of the internet infrastructure which do not belong to the Registrant.
- 2.3. The Registrant may not use domain names for the purpose of distributing spam emails or taking actions facilitating their distribution. Moreover, the Registrant may not take any actions specified below:
- a) large-scale distribution of unsolicited messages by email or other personal means of communication related to the use of domain names. Large-scale distribution means either a distribution to multiple recipients or multiple distribution to a single recipient;
- b) distribution of unsolicited emails and other promotional, commercial, or propaganda messages, as well as messages containing information inconsistent with public interest, principles of humanity and morality (such as obscenities, calls for violence, extremism, overthrowing of the government, slogans of anti-human nature insulting human dignity or religious sentiments, calls for violence, or other unlawful activities);
- c) distribution of email address databases or databases of other message delivery services (except for the cases when all the recipients included in the said database explicitly expressed their consent for the inclusion of their addresses in the database and distribution of the database, provided that open-access publication of the address shall not be considered a consent);
- d) distribution of software for technical implementation of activities described in subclauses (a,b,c) of this Clause and Clause 2.2 of this Policy;
- e) a distribution of messages inconsistent with the following requirements:
- an email address may only be included in the mailing list based on the recipient's consent;
 - an email address should be removed from the mailing list at the recipient's wish and without any delay.
- 2.4. The Registrant shall not be entitled to register and/or use domain names for the purpose of inflicting damage on the Registry Operator's and/or Registrar's hardware or software, disrupting operation of the Registry or its components, or taking any other actions preventing proper operation of the Registry.
- 2.5. The Registrant may not use domain names for publication, distribution, provision, public disclosure of URL links to other websites containing materials specified in Clause 2.1 hereof and/or carrying out or facilitating activities contemplated in Clauses 2.2—2.4 hereof.
- 2.6. The Registrant may not register and/or use domain names containing both upper and lowercase characters and/or letters replaced with numbers, if such registration, in the Registry Operator's opinion, may be misleading with respect to the website owner or registrant and facilitate activities contemplated in Clauses 2.2.-2.4. hereof.
- 2.7. In all other cases, the Registrant shall be entitled to use domain names at its own discretion in any way consistent with the applicable laws of the Russian Federation, unless otherwise provided for by the Registration Policy and addenda thereto.

3. Procedure for detecting abuses and violations

3.1. The Registry Operator shall be entitled, at its own discretion, at any time, and with any frequency carry out random inspections of third-level domain names in the Registry Operator's second-level domains for the purpose of monitoring whether their use by the Registrants is consistent with the Registration Policy and addenda thereto, including this Policy, without a prior notification of the Registrant and Registrar.

3.2. The Registry Operator shall be entitled to engage relevant Competent Organizations specified in the List of Competent Organizations published on the Registry Operator's website at <http://ru.faitid.org/projects/RU.NET/documents> in determining whether there are abuses and violations specified in this Policy during the use of third-level domain names in the Registry Operator's second-level domains.

3.3. Competent Organizations engaged by the Registry Operator in performing functions specified in Clause 3.2. hereof in a manner set out by this Policy shall be entitled to send notices to Registrants of third-level domain names on the Registrants' violations specified in Clause 2 hereof and other notices hereunder.

3.4. The Registry Operator shall be entitled to carry out, independently or by involving Competent Organizations, inspections of third-level domain names in the Registry Operator's second-level domains following the receipt by the Registry Operator, including through Competent Organization, of third-party complaints about the Registrant's violation of the terms and conditions of the Registration Policy and addenda thereto, without a prior notification of the Registrant and Registrar thereof.

3.4.1. Complaints may be filed by any person and in any format using one of the following communication channels:

- with the Registry Operator — to the addresses published on the Registry Operator's official website;
- with a Competent Organization (on issues within the scope of a given organization in accordance with the Agreement entered into by and between the Competent Organization and Registry Operator) — using its details published on the Registry Operator's official website at <http://faitid.org/projects/safety>;
- with the Registrar of the corresponding domain name — to the addresses published on its official website.

3.4.2. A complaint shall be compiled on behalf of an applicant (hereinafter, the "Complainant") and contain a reference to a specific third-level **domain name** in the Registry Operator's second-level domain and the **basis of the complaint** (including a reference to the clause of the Registration Policy or addenda thereto which, in the Complainant's opinion, has been breached by the Registrant), and other information that may be helpful for the persons specified in Clause 3.4.1. of this Policy (hereinafter, the "Complaint Recipients") in establishing abuse and violations, and the **Complainant's email address**. In the event that the complaint is filed by an individual, it shall contain the **Complainant's consent for processing its personal data by the Complaint Recipient or a third party engaged by it**.

3.4.3. The Complaint Recipient shall notify the Complainant of the result of complaint handling by email within 60 (sixty) calendar days from the receipt of the complaint. If the Complainant does not specify its email address in the complaint, the Complaint Recipient shall not be obliged to notify the Complainant of the result of complaint handling.

3.4.4. The Complaint Recipient shall be entitled to engage third parties in handling complaints at its own discretion in accordance with this Policy.

3.4.5. The Registry Operator, Competent Organization, or the Registrar shall not handle the following complaints:

- those that do not contain any reference to a domain name;
- those that contain incorrect domain names, including typos, and domain names stated with www, without top-level domains, etc.;

- the basis of which cannot be unequivocally determined using information specified in complaints;
- those that contain domain names not registered in the Registry Operator's second-level domains;
- those that contain non-existent domain names;
- in other cases which, in the Complainant's opinion, may prevent complaints from being considered objectively.

The Complaint Recipient shall notify the Complainant by email of its refusal to review the complaint and state reasons therefore within 10 (ten) business days from the receipt of the complaint. If the complaint does not contain a reference to the Complainant's email address, no notice shall be sent.

3.5. The Complaint Recipient shall be entitled to reject the Complainant's complaint if the said complaint is similar to any other complaint previously filed by the same Complainant or any other person. In this case, the Complaint Recipient shall notify the Complainant by email of its refusal to review the complaint and state reasons therefore within 10 (ten) business days from the receipt of the complaint.

3.6. The Registrar and/or Registrant may not develop or implement any technological tools or software preventing the Registry Operator, Competent Organization, or Registrar from monitoring and inspecting domain names.

4. Procedures to be implemented after abuses and violations are detected

4.1. In the event of detection, including through the Competent Organization, of abuses and/or violations during registration and/or use of third-level domain names in the Registry Operator's second-level domains, the Registry Operator shall be entitled to:

4.1.1. block a domain name by prohibiting any transactions with the said domain name and/or suspend domain name delegation;

4.1.2. notify the Registrant and Registrar by email of the reasons for suspension and give the Registrant 30 (thirty) calendar days to eliminate violations, provided that:

- if violations are eliminated, the Registrant shall notify the Registry Operator thereof by email before the expiration of the specified timeframe;
- if the Registrant disagrees with the reasons for suspension, it shall submit a substantiated refusal to the Registry Operator by email before the expiration of the specified timeframe;

4.1.3. upon receipt of a notice of the elimination of violations from the Registrant, the Registry Operator shall verify the accuracy of such information, including through the Competent Organization. In the event that information about the elimination of violations by the Registrant is accurate, the Registry Operator shall unblock the domain name (including reinstatement of domain name delegation) and notify the Registrant and Registrar thereof by email;

4.1.4. upon receipt of the Registrant's substantiated refusal in respect of the reasons for suspension, the Registry Operator shall independently or with the help of the Competent Organization review the explanation provided by the Registrant. If during the review process the Registry Operator determines that there are no sufficient grounds for considering the Registrant's actions as abuse and/or violation during registration and/or use of the domain name, the Registry Operator shall unblock the domain name, reinstate its delegation, and notify the Registrant and Registrar thereof by email;

4.1.5. if the Registrant fails to eliminate the violations or provide sufficient grounds for a determination that there was no abuse and/or violation during registration and use of the domain name, the Registry Operator shall be entitled to cancel domain name registration after the expiration of the period specified in Clause 4.1.2. and notify the Registrant and Registrar thereof by email.

4.2. In the event of the detection, including through the Competent Organization, of abuses and/or violations during registration and/or use of third-level domain names in the Registry Operator's second-

level domains, the Registrar shall be entitled to independently block the domain name (to prohibit any transactions with the domain name and/or suspend domain name delegation).

4.3. Within 24 (twenty-four) hours after suspension of the domain name in accordance with Clause 4.2. hereof, the Registrar shall notify the Registry Operator of the reasons for suspension using communication channels stipulated in the Registry-Registrar Agreement. The Registry Operator and Registrar (at its own discretion) shall be entitled to take actions stipulated in Clauses 4.1.2.-4.1.5. hereof.

5. Final provisions

5.1. Information related to third-party complaints, inspections and their results, actions taken and sanctions imposed on domain names in connection with abuses and/or violations during registration and use of third-level domain names in the Registry Operator's second-level domains shall be kept by the Registry Operator for 3 (three) years and may be provided in a manner required by the laws of the Russian Federation.